

The SRC plays a vital role as a voice for students. Membership speaks for itself...

The SRC is able to provide its wide range of services to students through the collection of membership fees (currently \$68 dollars per year). Following the Federal Government's introduction of the Higher Education Support Amendment (Abolition of Compulsory Up-front Union Fees) Bill, the payment of such fees has become voluntary. When considering your decision to pay the membership fee, you may wish to reflect upon the following students' experience of SRC membership.

*"When I started this degree I did not expect to require the services of the SRC. I had some matters I had tried to sort out with my Faculty without success. Contacting the SRC resulted in my issues being heard and sorted out. I believe that it is extremely important to have an independent body available to assist students on matters such as mine."* (Michelle, Veterinary Science)

*"I went to the SRC for help because I had suddenly become homeless. The SRC helped me to find an affordable flat, got me a government subsidy for bond, and helped me to get Youth Allowance. Without the SRC I would probably still be homeless."* (Natalie, Science)

*"I never thought in a million years that I would need to go to the SRC and seek help on a one on one basis. Personal problems had resulted in poor academic performance and I needed to 'show cause' in order to continue studying. The SRC reassured me and helped me. Without them I would have probably been kicked out."* (Leo, Engineering)

*"My lecturer accused me of plagiarism in my second year of uni. Without the SRC's help I would not have been successful at removing the plagiarism accusation from my record and would have been unfairly stuck with a mark of zero."* (Peter, Agriculture)

*"I didn't really know what the SRC was all about, so it was a little unexpected and surprising when I found myself in a position where I needed their help. I was in disagreement with my Faculty over a decision they had made regarding my enrolment. A friend suggested I see the SRC. The SRC caseworker accompanied me to a meeting with the Faculty. I have no doubt I would not have come to such an amicable compromise with my Faculty had the SRC not intervened on my behalf."* (Anon)

*"The SRC is a vital part of my life. I really feel like I'm represented and like someone is looking out for my interests as a student."* (Victoria, Arts)

## MEMBERSHIP

### SRC Darlington Campus

Level 1 Wentworth Building  
(below City Road footbridge)  
phone: 9660 5222 fax: 9660 4260  
www.src.usyd.edu.au  
**Office Hours:** Monday - Friday, 9:00am - 5:00pm

#### To see a Caseworker

**Drop-in sessions** - No appointment required on Tuesdays & Thursdays 1-3pm

**Appointments** - Please call to make a booking p: 9660 5222 or e: help@src.usyd.edu.au

#### To see a Solicitor

**Drop-in sessions** - No appointment required on Tuesdays & Thursdays 1-3pm

**Appointments** - Please call to make a booking p: 9660 5222

#### Satellite Campuses

Please call to make a booking  
p: 9660 5222 or e: help@src.usyd.edu.au

#### Secondhand Bookshop

level 3, Wentworth bldg, on City Rd  
phone: 9660 4756  
www.src.usyd.edu.au/bookshop  
**Bookshop opening hours:**  
Mon - Thurs 9.30-4.30, Fri 9.30-2.00

#### Find the SRC...

down the stairs, under the City Rd. footbridge.



The University of Sydney

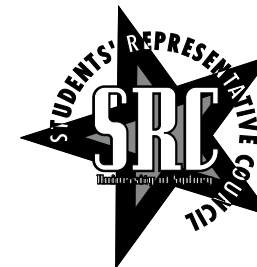
The SRC's operational costs, space and administrative support are financed by the University of Sydney.

## CONTACT

## SRC SERVICES GUIDE



A brief guide to undergraduate student services provided by the Students' Representative Council and Redfern Legal Centre



Students' Representative Council, University of Sydney  
help@src.usyd.edu.au www.src.usyd.edu.au

## What is the SRC?

SRC stands for the Students' Representative Council. The SRC **represents all undergraduate students** at the University of Sydney through campaigns on issues affecting students, such as fee increases, course cuts and the cost of readers. The SRC has represented University of Sydney undergraduate students on all campuses **since 1929**.

The SRC is a space where student voices can be heard. The SRC is run by students, for students, using its resources to defend and extend students' rights.

**The SRC represents and advocates on your behalf, both individually and collectively, to the University, government and the wider community.** The SRC hosts a number of collectives and runs campaigns on many issues that are important to students.

The SRC supports **Faculty societies** and publishes independent **student publications**, including Honi Soit, the CounterCourse handbook and the women's handbook Growing Strong. All students are invited to contribute to these publications.

Caseworkers provide you with **confidential advice and advocacy**. They can help with problems and questions regarding the University, Government agencies, Centrelink, employers and service and accommodation providers.

A solicitor who runs the SRC branch office of Redfern Legal Centre provides **free legal advice** and court representation.

**Emergency loans** can be provided to students in need of financial assistance. (SRC office, front desk, Level 1 Wentworth)

The **food co-operative** is another non-profit venture where you can buy cheap and quality foods. (Level 4 Wentworth)

for more information see: [www.src.usyd.edu.au](http://www.src.usyd.edu.au)

## WHAT IS SRC?

## Need Help? Ask the SRC

There are Caseworkers at the SRC main office in the Wentworth building. There is also another caseworker responsible for other campuses. Caseworkers can help you with a range of issues:

- Academic rights, academic appeals, course problems
- Student Learning Entitlement
- HECS and fees
- University administration – eg. enrolment, transcript, credit, pre-requisites, admission
- Academic progress, including "Show Cause" & exclusions
- Withdrawal, discontinuation and the consequences
- Special consideration
- Student misconduct & academic dishonesty allegations
- Centrelink, eg. Youth Allowance, Austudy, Fares Allowance, and Health Care Cards
- Harassment & discrimination
- Financial support
- Housing and tenancy
- Employment
- Childcare

*\* Note: If you would like to meet with a female caseworker, please state this when you make an appointment.*

**Drop-in Sessions** - No appointment booking required  
Darlington: Tuesdays & Thursdays 1-3pm

**Appointments** - Please call us to make a booking  
Darlington Campus phone: 9660 5222  
Email: [help@src.usyd.edu.au](mailto:help@src.usyd.edu.au)  
(Please use your university email account)

**Special workshops** organised on particular issues, such as 'Show Cause'. Phone the SRC for more information and session times. Or check the website ([www.src.usyd.edu.au](http://www.src.usyd.edu.au)) and watch out for posters.

**Over the phone appointments** are available if you are outside the metropolitan area or have difficulties coming into the office. Call backs can be arranged.

## NEED HELP?

## Redfern Legal Centre branch

The SRC funded branch office of the Redfern Legal Centre has a solicitor on campus 2 days a week to provide undergraduate students with **free legal advice, representation in court and referral service**

The solicitor can assist you with a wide range of legal issues such as:

- University complaints
- Criminal law
- Domestic violence
- Employment law
- Credit & debt
- Consumer complaints
- Victims compensation
- Discrimination and harassment
- Tenancy law
- Administrative law (government etc)

*NOTE: The solicitor cannot advise on immigration law but can refer students to contact points.*

**For drop-in sessions and appointments see reverse of this leaflet.**

## SRC Secondhand Bookshop

**We buy and sell textbooks according to course demand. Pop in, call us, or see our website for more details.**

**Location:**  
level 3, Wentworth bldg, on City Rd

**Opening hours:**  
Mon – Thurs 9.30-4.30, Fri 9.30-2.00  
(O-Week, Week 1 & Week 2 Mon – Fri 9.00 – 5.00)

**Contact:**  
[www.src.usyd.edu.au/bookshop](http://www.src.usyd.edu.au/bookshop)  
phone: 9660 4756

## LEGAL ADVICE

## SRC BOOKSHOP

